Solar PV Monitoring \& Analytics
Electrical equipment should be installed, operated, serviced, and maintained only by qualified personnel. No responsibility is assumed by TrackSo for any consequences arising out of the use of this material. A qualified person is one who has skills and knowledge related to the installation, and operation of electrical equipment and has received safety training to recognize and avoid the hazards involved. The equipment MUST NOT be used by inexperienced staff. TrackSo shall not be liable for any damages whatsoever that may result from incorrect or careless operation.

Before attempting installation kindly insure you have understood the installation process and device functioning. In case of any queries kindly reach us at support@trackso.in

Tools and Materials Needed


## Steps for Installation

Overview of steps involved in installation:
Step 1: $\quad$ Create basic single line diagram of your plant on a paper and identify the material required for your site.
Step 2: Arrange all the necessary material \& tools required for the installation
Step 3: Complete the physical installation of all the equipment's. (Datalogger, SPD's, UPS etc)
Step 4: Connect Logger with working Wi-Fi network by following steps mentioned on page-2
Step 5: Connect data logger to the required Modbus RTU RS485 based equipment's (Inverter/MFM Meter/WMS/SMB)
Step 6: Complete Modbus Settings of all the equipment's - Set Unique Modbus Address (Id), Baud Rate etc. as per Connection Manual
Step 7: If opted for Analog Sensors, connect them on analog ports as per the manual supplied.
Step 8: Login on TrackSo Platform at trackso.in \& Verify the Site Status (Online / Offline / ON-ERR)
Step 9: If any of the required unit is not Active on platform re-verify connection/settings as per Connection Manual

## Sample Connection Diagram

Sample diagram -Connecting 4 Modbus RTU RS485 based equipment's (Inverter/MFM Meter/WMS/SMB)



## Installation Location

To keep the device away from damage \& working normally, following conditions should be met when choosing installation place.

- For outdoor installation or operation under adverse conditions the device must be mounted in an additional casing that meets the requirements of the required protection class.
- Direct sunshine, vibration and pressure should be avoided.
- Area for connecting cables should face downwards
- Hang the Data Logger kit (IP65 box supplied) on the wall instead of drilling in the box.



## Power Supply

1. Be sure that the power supply voltage remains within the allowed range to avoid any damage to device.
2. Connecting the supply voltage to the RS485 port will damage the data logger and other connected equipment's.
3. Install Power Backup (UPS) for continuous working of Data Logger as per site requirements. Sample Specs (12V DC /2A)https://amzn.to/2NnFmMy
4. Overvoltage Protection- Its highly recommended to install of a surge protective device (SPD's etc.) to help to ensure an efficient level of device availability as per site requirements. More Details- https://bit.ly/3pigZy0

## Modbus RS485 Wiring

1. RS485 Cable- Using random cables instead of shielded twisted-pair of RS485 cables for communication connections affects the longevity of the solution. Kindly use proper shielded twisted-pair of RS485 Modbus cable for long-term error free usage. (ExampleBelden \#3106A)
2. Use 0.5 mm 2 RS485 cable for runs up to 300 meters and 0.75 mm 2 for runs up to 1200 meters
3. Run RS485 cable away from high voltage lines and earthing lines and in a separate conduit.
4. Always use a continuous length of wire, avoid combing wires to attain the needed length.
5. Use the wire trays for routing where possible
6. Avoid creating sharp bends in the wires
7. When there are external devices (such as weather monitoring system) connected to the Data Logger, add corresponding communication SPD according to onsite condition.

## Internet Connectivity (WiFi)

1. Create temporary hotspot via mobile or laptop as - Wi-Fi SSID (name)= Trackso1, Password= fsgl@trackso
2. Logger is by default supplied to connect with above Wi-Fi credentials
3. Check connected devices and identify the IP assigned to logger
4. Open the IP in browser (Mobile/Laptop) and access the Logger WebUI via username- admin, password-1234
5. Update the Wi-Fi credentials as per Wi-Fi available at site in logger and restart logger

Note: WT-70M Datalogger only connects with 2.4 Ghz network


Detailed Step by step method with screenshot is also explained at link (Scan QR to open link in mobile)- https://trackso.in/knowledge-base/how-to-connect-trackso-data-logger-to-wifi-network/

If using a restricted network with limited connectivity, kindly ensure the TrackSo Server URLS and IP's are whitelisted.

## Understanding LED Details on Loggers

Use the below mentioned to identify the logger functionalities- Power/Network/Modbus status.


| LED | NAME | DETAILS |  |
| :---: | :---: | :---: | :---: |
| GREEN | POWER | Glows when 12V DC Input is supplied on Pin 1 \& Pin 2 of Data Logger |  |
| RED | Wi-Fi <br> Network | LED Status | Connection Status |
|  |  | Blinking Once at Every 0.5 Second | Wi- Card not found or not Inserted Properly |
|  |  | Blinking Once at Every 1 Second | Searching for Wi-Fi Network |
|  |  | Blinking Once at Every 2 Seconds | Logger Registered on Wi-Fi Network |
|  |  | Blinking twice at every 3 seconds | Logger Connected on Wi-Fi |
|  |  | Flashing 5 times and then pause | Sending data packet on TrackSo Portal |
|  |  | LED OFF | Wi-Fi Fault / No Power |
| GREEN | COM TX | Data Logger requesting data from slave device |  |
| YELLOW | COM RX | Data Logger receiving data from slave device |  |

To understand the LED Patterns via a demo video you can view the following video on YouTube.
Understanding LED patterns of TrackSo IoT Gateway- https://www.youtube.com/watch?v=d9Iwaba09CM

## RS485 Modbus Slave Connection Wiring

Connect required Inverters and Modbus RTU RS485 based equipment's to data logger Modbus.

- In the Inverter, open the Section which consists of MODBUS RS485 Ports
- Connect RS485+ or Data + pin inside the inverter with the D+ [pin 3] of TrackSo Data Logger
- Connect RS485- or Data - pin inside the inverter with the D- [pin 4] of TrackSo Data Logger
- For systems with multiple inverters, RS-485 network must be terminated at the last inverter by switching ON DIP switch for 120ohm resistor.


Note: At any one point of time only 1 Modbus Master- TrackSo Datalogger or Inverter Stick can be connected to Inverter for monitoring.

Once all the required slaves (Inverters/meters etc) are connected.

- Set required Modbus Address or ID
- Set same Baud rate in all the connected Modbus Equipment's as mentioned on the Data Logger (Default- 9600bps)
- Set Date \& Time in all the Inverters.
- If Inverter Supports Multiple Protocol- Set Modbus RTU protocol in all the Inverters.



## Date \& Time

Set as per Actual

Detailed brand wise connection manuals and videos is available at below links:


Analog Sensor Connections (optional)

- Connect Output of Sensor across Pin 5 \& 2 (Sensor-1, 0-5V) or Pin 6 \& 2 (Sensor-2, 0-5V)
- Power Sensor as pre mentioned power supply. (Power supply provided to datalogger can be also used to power sensors)


[^0]ticket by sending an email to support@trackso.in with all details.

## Checking Connected Devices Status on Platform

1. Login to www.trackso.in via your Laptop with the email id associated with Data Logger

- Dataloggers are linked to email ids provided by you while placing the order.
- Note: No passwords are available with any Support/Sales Executives for any account. User is required to use "Forgot Password" option to get access to account created on trackso.in. No passwords will be shared over Email/Mobile.

2. Once logged in Navigate to Sites from Top Menu > Click on Your Site Name
3. Once you have reached your Site Overview > Click on Units
4. In Units section verify the Status of Units linked to your Data Logger IMEI (Device Key).


| Unit Status | Inference |
| :--- | :--- |
| ON\|3-Jan,21 17:02 | The logger is able to receive data from the Slave device and continuously communicating with platform |
| OFF | The Logger is not communicating with the Platform. Check Power/Internet of the Logger |
| ON-ERR | This suggests logger is not able to get any response from slave (inverter/Meter/WMS/SMB) Modbus. <br> Move your cursor on the unit status and it will show you the <br> last event error details. <br> [03 Jan,21 17:02:12] No Response from <br> Slave(Inverter/Meter/WMS) |
|  | In case of Error- No Response from Slave- <br> Check Logger to Slave wiring \& Modbus Settings |

## FAQ's- Frequently asked Questions \& Important Links

- How can I create a user id password for my customer or other team members?

Login to your account on trackso.in and navigate to rons $^{3}$ Configuration > User management and invite your customer or other team members by submitting their email ids.

- Platform Demo is available in form of short videos at this link- https://trackso.in/platform-tutorials/ Videos cover multiple topics such as How to Download Reports, Create Customized Dashboards, Create Daily Energy Notifications etc.
- Datasheets of all the supplied equipment's is available at this link- https://trackso.in/datasheets/
- Warranty Details-https://trackso.in/warranty/
- Service Form-https://trackso.in/service-form/


## Customer Support

If you face trouble installing the system, kindly raise a support ticket by emailing on support@trackso.in or sending a WhatsApp message on
+91-8800807765 (available Mon-Fri 10am-5pm ) with the below mentioned details.

1. Site Name \& Invoice No.
2. Photograph of the connection done on the data logger for power port.
3. Photograph of the connection done on the inverter for data communication (2 pictures- Data Logger side \& inverter side)
4. Photograph of the inverter screen showing MODBUS settings [Slave ID, Baud Rate \& Date \& Time]
5. Photograph of the Weather Monitoring System connections with data logger (If installed

[^0]:    If you face issues even after reading the installation manual/videos, kindly raise a

